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13	UNITED STATES DISTRICT COURT	
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15	FOR THE NORTHERN I	DISTRICT OF CALIFORNIA
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17	DAVID LOWERY, VICTOR	Case No.:
18	KRUMMENACHER, GREG LISHER,	
19	and DAVID FARAGHER, individually and on behalf of themselves and all	CLASS ACTION COMPLAINT FOR
20	others similarly situated,	DAMAGES AND INJUNCTIVE RELIEF
21	· · · · · · · · · · · · · · · · · · ·	
	Plaintiffs,	DEMAND FOR JURY TRIAL
22	V.	•
23	RHAPSODY INTERNATIONAL,	
24	INC., a Delaware corporation,	
25	Defendant.	
26	Borondant.	
27	Plaintiffs David Lowery, Victor Krummenacher, Greg Lisher, and Davi	
28	Faragher (collectively "Plaintiffs"), individually and on behalf of themselves and al	
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	CLASS ACTION COMPLAINT 24493	

those similarly situated (each, a "Class Member" and, collectively, the "Class") allege as follows:

NATURE OF THE ACTION

- 1. This is a class action brought by Plaintiffs, on behalf of themselves and the numerous other similarly-situated holders of mechanical rights in copyrighted musical works that Defendant Rhapsody International, Inc. ("Rhapsody" or "Defendant") has used without mechanical licenses in an egregious, continuous and ongoing campaign of deliberate copyright infringement.
- 2. Specifically, Rhapsody has and continues to unlawfully reproduce and/or distribute copyrighted musical compositions (the "Works") to millions of users via its interactive commercial music streaming service, as well as its offline listening service. Rhapsody reproduces and/or distributes the Works despite its failure to identify and/or locate the owners of those compositions for payment or to provide them with notice of Rhapsody's intent to reproduce and/or distribute the Works.
- 3. Rhapsody's infringement of Plaintiffs' and the Class Members' mechanical rights is knowing and willful. Such use of the Works creates substantial harm and injury to the copyright holders, and diminishes the integrity of the Works. Rhapsody's knowing and willful infringement is unlawful and without justification, as Rhapsody has continuously failed to use any one of the many available mechanisms to properly obtain authorization for the reproduction and/or distribution of the Works, whether in the form of a voluntary or compulsory license, and whether or not the rightsholder is readily identifiable. Touted as one of the earliest U.S.-based subscription streaming services, Rhapsody has a significant and impactful presence in the music industry, and the available resources to properly obtain all requisite licenses. Rhapsody's current illegal practices and procedures in connection with its unlicensed reproduction and/or distribution of the copyrighted Works, combined with

its failure to pay owed mechanical royalties, evidences its practice of unfairly profiting off the backs of composers.

JURISDICTION AND VENUE

- 4. This action is a civil action over which this court has original jurisdiction under 28 U.S.C. §§ 1331 and 1338 in that the claims herein arise under federal copyright law (17 U.S.C. § 101, et seq.) (the "Copyright Act"). Jurisdiction also exists pursuant to 28 U.S.C. § 1332(d)(2) because the matter in controversy exceeds the sum or value of \$5,000,000 (exclusive of interest and costs), is a class action in which a member of the proposed class, including Plaintiffs, is a citizen of a state different from Defendant Rhapsody, and the number of members of the proposed class exceeds 100.
- 5. Venue in this District is proper under 28 U.S.C. § 1391(b) and/or 28 U.S.C. § 1400(a). On information and belief, a substantial part of the acts of infringement complained of herein occurs or has occurred in this District, and Defendant is subject to personal jurisdiction in this District.

THE PARTIES

- 6. Plaintiffs and the Class are individuals and entities residing in the United States and each of whom, during the Class Period (as defined herein), own the reproduction and distribution rights of copyrighted musical works reproduced and distributed by Defendant Rhapsody.
- 7. Plaintiff David Lowery is an individual who is a resident of Georgia. Mr. Lowery has been a fixture of the music industry for decades, and like the members of the class, has made his livelihood creating and performing music. Mr. Lowery is a prolific songwriter and producer, and is the author or co-author of more than 150 songs for his popular groups Cracker and Camper Van Beethoven. Both Cracker and Camper Van Beethoven were formed in California. Mr. Lowery recorded many of his musical compositions, which are at issue in this lawsuit, in California. Mr. Lowery also tours and maintains his booking agency California.

- 8. Plaintiff Victor Krummenacher is an individual who is a resident of California, residing in the City and County of San Francisco. Mr. Krummenacher cofounded the band Camper Van Beethoven. Like Mr. Lowery, Mr. Krummenacher is a prolific songwriter, and is the author or co-author of numerous musical works, including many recorded by Camper Van Beethoven. In addition to authoring and/or co-authoring musical works for Camper Van Beethoven, Mr. Krummenacher has also released multiple solo albums containing numerous sound recordings that embody his musical works.
- 9. Plaintiff Greg Lisher is an individual who is a resident of California, residing in the City and County of Santa Cruz. Mr. Lisher is a renowned musician and a member of the band Camper Van Beethoven, and is an author or co-author of numerous musical works, including many recorded by Camper Van Beethoven. In addition to authoring and/or co-authoring musical works for Camper Van Beethoven, Mr. Lisher has also released multiple solo albums containing numerous sound recordings that embody his musical works.
- 10. Plaintiff David Faragher is an individual who is a resident of California, residing in the City and County of Los Angeles. Mr. Faragher co-founded the band Cracker, and has authored or co-authored numerous musical works recorded by that band. In addition, Mr. Faragher is a renowned musician who has collaborated with numerous other well-known artists.
- of business at 701 5th Avenue, Suite 3100, Seattle, Washington 98104. Rhapsody is duly qualified to do and is doing business in California. It has a California agent for service of process. It operates an office in San Francisco, California. On information and belief, Rhapsody pays California taxes, and owns and/or leases real property in California for its San Francisco office. Moreover, the data relevant to Rhapsody's infringing activities is primarily electronic and can be made available with ease in California.

Through its interactive Internet-based and application-based services,

1 2 Rhapsody enters into commercial transactions, contracts and other arrangements with residents of California. Rhapsody's current End User License Agreement ("EULA") 3 4 5 6 7 8 9 10 11 12 13

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specifically provides that it shall be governed by the laws of the State of California. That same EULA designates, in its forum selection clause, that all disputes will be subject to the "exclusive jurisdiction of the state and federal courts sitting in San Francisco, in the State of California" which exhibits Rhapsody's recognition that this District is an appropriate venue. (See, Rhapsody's EULA from its website www.rhapsody.com, attached hereto as Exhibit A). On information and belief, Rhapsody advertises directly to California consumers. Performance of various of Defendant's contracts results in the knowing and repeated unlicensed reproduction and distribution of musical works over the Internet to California residents. Defendant's online activities knowingly and purposely interact with the computers and other electronic devices of residents in California and solicit business from California consumers.

FACTUAL BACKGROUND

- 13. Plaintiffs and the Class are the copyright owners or owners of exclusive rights in numerous copyrighted compositions in the United States, and have the mechanical rights to these Works.
- Pursuant to the Copyright Act, Plaintiffs and the Class possess exclusive rights regarding the reproduction and/or distribution of the copyrighted Works, including the associated licensing rights to such activities.
- Plaintiffs and the Class distribute, sell and/or license the Works in the form of CDs, cassettes, and other tangible media throughout the United States, including in California. Plaintiffs and the Class reproduce, distribute, sell, and/or license the Works in the form of digital audio files delivered and performed via the Internet.

- 16. Plaintiffs and the Class have invested and continue to invest substantial money, energy, time, effort and creative talent to create and develop the Works.
- 17. Rhapsody is an interactive commercial music streaming service (among other services) that operates an Internet website (www.rhapsody.com) permitting users to customize listening choices for recorded music and to create Internet "radio stations." Its Internet services are downloadable to computers and handheld devices (via mobile applications) making its streaming capabilities widely available to millions of users. Indeed, Rhapsody boasts that users can "[s]tream millions of songs or download unlimited playlists and songs straight to your phone or tablet and never miss a beat." (See, Rhapsody's Apps and Devices page on its website www.rhapsody.com, attached hereto as Exhibit B).
- 18. Rhapsody offers its services to the public via different subscription-based packages: (1) its "unRadio" platform (an internet radio service launched in or around June 2014); and (2) its "Premier" platform. Both subscription platforms are offered to prospective subscribers on a limited "free trial" basis.
 - 19. The "unRadio" subscription (costing \$4.99 per month) permits users to:
 - Access a "Personalized radio based on your favorite artist or track";
 - "Skip as many songs you want";
 - Enjoy "High quality, ad-free audio on mobile and on your computer";
 and
 - "Download any song to listen offline up to 25 songs." (See www.rhapsody.com.)
- 20. The Premier tier (costing \$9.99 per month) offers subscribers the same unRadio features, plus the following benefits:
 - "Download any song to listen offline unlimited";
 - "Unlimited, on-demand access to millions of songs";
 - "Listen on home audio devices":
 - A "DJ with Rhapsody" feature for kids; and

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- "Family plans" (which allow up to 5 separate accounts on a single family plan to permit simultaneous use of the Premier platform of Rhapsody). (See www.rhapsody.com.)
- 21. Rhapsody's website currently boasts that its "leading streaming music services" give members "ad-free access to more than 32 million songs." www.rhapsody.com.) As of December 2011, Rhapsody claimed that it had surpassed 1 million subscribers. As of July 2014, Rhapsody boasted 2 million paying subscribers for its streaming services. (See, Rhapsody's July 29, 2014 press release from its website www.rhapsody.com, attached hereto as Exhibit C). As of July 2015, Rhapsody claimed to have surpassed 3 million worldwide subscribers. Rhapsody's July 22, 2015 press release from its website www.rhapsody.com, attached hereto as Exhibit D). Consequently, Rhapsody earns millions of dollars in revenues for its services, including from residents of California.
- 22. Rhapsody's Internet music service is intended to and does promote Rhapsody's services in a manner designed to attract free-trial users and paid subscribers of its services.
- 23. Rhapsody regularly reproduces and/or distributes to listeners and users of its services Plaintiffs' and Class Members' musical compositions, and has done so repeatedly for at least the past three years. In the course of rendering services to its subscribers, Rhapsody reproduces and/or distributes Plaintiffs' and Class Members' musical compositions numerous times.
- 24. Rhapsody has not licensed Plaintiffs' and the Class Members' musical compositions as required to reproduce or distribute the Works to its users and subscribers.
- 25. On information and belief, a significant number of Californians would have paid to listen to and enjoy Plaintiffs' and Class Members' musical compositions through mechanisms other than Rhapsody (e.g., through the purchase of digital downloads) if the Works had not been reproduced and/or distributed by Rhapsody,

and Rhapsody's willful infringement has thus diminished the California-based value of these Works. Further, it was foreseeable to Rhapsody that its willful infringement would diminish the California-based value of the infringed Works.

- 26. An interactive service such as Rhapsody, interested in reproducing and/or distributing musical compositions embodied in phonorecords, can obtain either a voluntary license, secured by negotiating with individual copyright owners, or a compulsory license, as outlined under 17 U.S.C. § 115. A compulsory license is not granted automatically under the Copyright Act. In order to obtain a compulsory license, Rhapsody is required to send a notice of its intent to use musical compositions to each copyright owner "before or within thirty days after making, and before distributing any phonorecords of the work." *See* 17 U.S.C. § 115(b)(1). This notice of intention to obtain a compulsory license commonly referred to as a "NOI" serves the vital function of alerting copyright owners to the use of their musical compositions and, in turn, the right to compensation for that use. The failure to timely file or serve a NOI "forecloses the possibility of a compulsory license and, in the absence of a negotiated license, renders the making and distribution of phonorecords actionable as acts of infringement." 17 U.S.C. §115(b)(2).
- 27. Rhapsody has not obtained voluntary or compulsory licenses for the reproduction and/or distribution of the musical compositions at issue in this litigation. While Rhapsody has reaped the financial rewards of repeatedly violating the Copyright Act, musical composition rightsholders are left emptyhanded. This failure can only lead to one conclusion: that Rhapsody values the expediency and financial benefits of wholesale copyright infringement over the cost associated with obtaining the appropriate license.
- 28. Rhapsody's unlawful reproduction and/or distribution of Plaintiffs' and Class Members' copyrighted works has substantially harmed and continues to harm Plaintiffs and the Class Members.

- Plaintiffs can identify all of the copyrighted musical compositions for 29. 1 which they own the mechanical rights, and which Rhapsody has illegally reproduced 2 and/or distributed for its users. A brief, non-exhaustive and illustrative list of 3 Plaintiffs' infringed Works include, but is not limited to, the following compositions 4 Registration 5 (among many others): "Almond Grove", Copyright 6 PAu003764032; "Get On Down the Road", Copyright Registration No. 7 PAu003745342; "King of Bakersfield", Copyright Registration No. PAu003745341; "Tonight I Cross the Border", Copyright Registration No. PAu003745338; 8 "Sugartown", Copyright Registration No. PA0001919183; "Out Like A Lion", 9 Copyright Registration No. PA0001919183; "Darken Your Door", Copyright 10 Registration No. PA0001919183; and "You Got Yourself Into This", Copyright 11 Registration No. PAu003745326. Plaintiffs have received Certificates of Copyright 12 Registration from the Register of Copyrights for these Works. (See Exhibit E.) On 13 each of the Certificates of Copyright Registration attached hereto, Plaintiffs' 14 identifying information is readily available, as is the contact information with respect 15 to requesting rights and permissions in connection with those registered Works. 16
 - 30. Indeed, in admission of its wrongdoing, in February 2016, Rhapsody (through its third party agent the Harry Fox Agency) issued forty-four NOIs to Plaintiff Lowery pertaining to approximately 100 different musical works embodied in sound recordings by Cracker and Camper Van Beethoven (the "2016 NOIs"). The 2016 NOIs (all identifying Rhapsody as the "Licensee") reflect unlawfully backdated "Expected Date[s] of Distribution" ranging from February 2, 2005 to June 3, 2015. Given Rhapsody's failure to timely transmit NOIs pursuant to 17 U.S.C. § 115(b)(1), the 2016 NOIs are invalid, and Rhapsody is foreclosed from the "possibility of a compulsory license" and its failure to alternatively obtain a negotiated license from Plaintiffs renders Rhapsody's unlicensed making and distribution of Plaintiffs' musical works "actionable as acts of infringement" pursuant to 17 U.S.C. §115(b)(2).

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Rhapsody's egregious and willful violations of Plaintiffs' and the Class

1 Members' rights are highlighted by its 2016 NOIs containing the conspicuously 2 backdated "Expected Date[s] of Distribution." Moreover, in addition to its own 3 ability to research the identity of mechanical rights owners, Rhapsody utilizes the 4 Harry Fox Agency to provide its mechanical licensing services, which on information 5 and belief, controls one of the largest databases on music compositions in the world, 6 and the most comprehensive database in the United States. As the 2016 NOIs 7 demonstrate, Rhapsody, either directly or through its agent, the Harry Fox Agency, 8 possessed the means to identify and locate the rightholders of musical works being 9 reproduced and/or distributed on its streaming platform, but opted not obtain the 10 required licensing prior to streaming such musical works. 11 12 13

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32. Indeed, the Copyright Act also provides a specific methodology to obtain a mechanical license for the distribution and/or reproduction of copyrighted works even when the licensee has conducted a search for the rightsholder but has been unable to identify him or her. Specifically, 17 U.S.C. §115(b)(1) provides that, "If the registration or other public records of the Copyright Office do not identify the copyright owner and include an address at which notice can be served, it shall be sufficient to file the notice of intention in the Copyright Office." Per the U.S. Copyright Office. (rev. 10/2015) Circular 73, Compulsory License for Making and Distributing Phonorecords (attached hereto as Exhibit F), only two steps are needed to effectuate such notice: (1) file an NOI in the Licensing Division of the Copyright Office; and (2) send the Copyright Office a statutory filing fee for each title listed in the NOI. (Id., at 3.) The NOI filing fees, effective May 1, 2014, are \$75 for the first title, and \$20 for each additional title (per group of 10). (See U.S. Copyright Office, "Licensing Fees", available at http://copyright.gov/licensing/fees.html (last visited Feb. 28, 2016). There is no valid reason for Rhapsody's failure to use this statutory procedure for obtaining a compulsory license for the Works where the copyright

owner is legitimately unknown, leading to the ineluctable conclusion that Rhapsody

- (1) failed to make reasonable efforts to identify the rightsholders, and/or (2) decided not to comply with the compulsory licensing process for unidentified rightsholders.
- 33. As a direct and proximate result of Rhapsody's conduct alleged herein, Plaintiffs and the Class Members are entitled to recover all proceeds and other compensation received or to be received by Rhapsody for its failure to pay royalties. This includes any interest accrued on the royalty funds inappropriately withheld from Plaintiffs and the Class Members. Plaintiffs and the Class Members have been damaged, and Rhapsody has been unjustly enriched, in an amount that is not as yet fully ascertained but which Plaintiffs is informed and believes is not less than \$150,000,000, according to proof at trial.
- 34. The Copyright Act provides statutory penalties to discourage Rhapsody's infringement, including statutory damages awards of between \$750 and \$30,000 for each infringed work, and up to \$150,000 for a willful infringement.

CLASS ALLEGATIONS

35. Plaintiffs bring this action on behalf of themselves and on behalf of all other similarly situated owners of mechanical rights for registered musical compositions, which rights were improperly infringed by Rhapsody's unlicensed reproduction and/or distribution of those compositions. The proposed class is comprised of and defined as follows:

All owners of mechanical distribution and reproduction rights in musical compositions registered under United States federal law, which compositions were reproduced or distributed by Rhapsody without Rhapsody first obtaining a voluntary or compulsory license, since March 7, 2013.

As defined above, the proposed class does not consist of the following individuals (among others): nonrightsholders of mechanical rights, owners of musical compositions that are not registered under United States federal law, and owners of

registered compositions for which a voluntary or compulsory mechanical license was provided to Rhapsody.

- 36. This action may be properly brought and maintained as a class action because there is a well-defined community of interest in the litigation and the members of the proposed class are clearly and easily ascertainable and identifiable. The required elements of membership for the class, such as ownership of mechanical distribution and reproduction rights in registered musical compositions within a particular time frame are objective and ascertainable.
- The class for whose benefit this action is brought is so numerous that 37. joinder of all class members is impracticable. Plaintiffs are informed and believe that there are hundreds or thousands of class members and that those class members can be readily ascertained from Rhapsody's database files and records, and via discovery in this action. For example, Rhapsody should maintain records of all of the musical compositions it reproduces or distributes. Upon information and belief, Rhapsody has ready access to the largest database of mechanical rightsholders in the United States, via its agent, the Harry Fox Agency, in order to identify class members. Rhapsody may also access the United States Copyright Office's catalogue and other records to conduct a search, or have the Copyright Office conduct a search for Rhapsody. In addition, upon information and belief, Rhapsody also maintains records of rightsholders who have submitted complaints to Rhapsody for its use of their Works without license. Rhapsody may also seek to obtain information about potential class members from performing rights organizations such as ASCAP, BMI, or SESAC. There are also third party interactive streaming music royalty collection agencies which may conduct audits to identify the musical compositions for which Rhapsody has failed to obtain mechanical licenses. Of course, potential class members may also, and already have, self-identify. The Class Members can also be readily located and notified of this action.

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- 38. The claims of Plaintiffs are typical of the claims of the members of the class, and their interests are consistent with and not antagonistic to those of the other class members they seek to represent. Plaintiffs hold the rights to multiple musical compositions which Rhapsody has reproduced and/or distributed without license and without providing notification to Plaintiffs. Plaintiffs and all members of the class have sustained actual pecuniary loss and face irreparable harm arising out of Rhapsody's continued infringement as complained of herein.
- 39. Plaintiffs have no interests that are adverse to, or which conflict with, the interests of the absent members of the class and are able to fairly and adequately represent and protect the interests of such a class. Plaintiffs have raised a viable copyright infringement claim of the type reasonably expected to be raised by members of the class, and will vigorously pursue those claims. If necessary, Plaintiffs may seek leave of the Court to amend this Complaint to include additional class representatives to represent the class or additional claims as may be appropriate. Plaintiffs are represented by experienced, qualified and competent counsel who are committed to prosecuting this action.
- 40. Common questions of fact and law exist as to all members of the class that predominate over any questions affecting only individual members of the class. These common legal and factual questions, which do not vary from class member to class member, and which may be determined without reference to the individual circumstances of any class member include, without limitation, the following:
 - (A) Whether Rhapsody engaged in the practice of reproducing, distributing or otherwise exploiting registered musical compositions without first obtaining a mechanical license;
 - (B) Whether Rhapsody failed to comply with the compulsory licensing requirements of the Copyright Act, 17 U.S.C. § 115, including filing of Notices of Intent with the U.S. Copyright Office;

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- (C) Whether Rhapsody's reproduction, distribution or other exploitation of registered musical compositions without first obtaining a mechanical license constitutes a violation of the Copyright Act, 17 U.S.C. §§ 106 and 501;
- (D) Whether Rhapsody's unlicensed reproduction, distribution or other exploitation of registered musical compositions was done willfully, thereby entitling the members of the class to increased statutory damages; and
- (E) The basis and method for determining and computing damages.
- A class action is superior to other available methods for the fair and 41. efficient adjudication of this controversy since individual litigation of the claims of all class members is impracticable. The claims of the individual members of the class may range from smaller sums to larger sums, depending upon the number of Works infringed. Thus, for those class members with fewer Works infringed, the expense and burden of individual litigation may not justify pursuing the claims individually. And even if every member of the class could afford to pursue individual litigation—which is highly unlikely in the independent artist community the court system could not. It would be unduly burdensome to the courts in which individual litigation of numerous cases would proceed. Individualized litigation would also present the potential for varying, contradictory, or inconsistent judgments and would magnify the delay and expense to all parties and to the court system resulting from multiple trials of the same factual issues. On the other hand, the maintenance of this action as a class action presents few management difficulties, conserves the resources of the parties and of the court system, and protects the rights of each member of the class. Plaintiffs anticipate no difficulty in the management of this action as a class action.

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COUNT ONE

(Direct Copyright Infringement - 17 U.S.C. §§ 106 and 501)

- 42. Plaintiffs and the Class reallege and incorporate by reference each and every allegation contained in paragraphs 1 through 41 of the Complaint with the same force and effect as if fully set forth at length herein.
- 43. Rhapsody, without license from Plaintiffs and the Class, has made unauthorized reproductions and/or engaged in unauthorized distribution of Plaintiffs' and Class Members' copyrighted musical compositions, including but not limited to, those compositions listed in paragraph 29, *infra*. Such conduct constitutes infringement of Plaintiffs' and Class Members' registered copyrights in violation of 17 U.S.C. §§ 106, *et seq.* and 501.
- 44. The infringement of Plaintiffs' and Class Members' rights in each of their copyrighted compositions constitutes a separate and distinct act of infringement.
- 45. Rhapsody's conduct is willful, intentional, purposeful, in disregard of and indifferent to the rights of Plaintiffs and Class Members.
- 46. As a direct and proximate result of Rhapsody's willful and infringing conduct, Plaintiffs and Class Members are entitled to the maximum statutory damages or to their actual damages and Defendant's profits, whichever are higher, against Defendant pursuant to 17 U.S.C. § 504(b). Plaintiffs and Class Members will elect whether or not to seek statutory damages prior to final judgment. Plaintiffs and Class Members are also entitled to attorney's fees and costs by virtue of Defendant's infringement pursuant to 17 U.S.C. § 505.
- 47. Defendant's acts have caused and will continue to cause irreparable harm and injury to Plaintiffs and Class Members for which they have no adequate remedy at law. Pursuant to 17 U.S.C. § 502, Plaintiffs and Class Members are therefore entitled to a preliminary injunction and a permanent injunction prohibiting infringement of Plaintiffs' and Class Members' copyrights and exclusive rights under United States law.

PRAYER FOR RELIEF

WHEREFORE, Plaintiffs, on behalf of themselves and on behalf of all other persons similarly situated, respectfully pray for relief against Defendant as follows:

- 1. Certify this matter as a class action;
- 2. Enter an order appointing Plaintiffs as class representatives and Plaintiffs' counsel as class counsel;
 - 3. Enter judgment in favor of Plaintiffs and the Class;
- 4. Enter injunctive and/or declaratory relief as is necessary to protect the interests of Plaintiffs and the Class (17 U.S.C. § 502), including enjoining Defendant from continued copyright infringement and violations of the relevant provisions of the Copyright Act;
- 5. Enter injunctive relief that requires Rhapsody to pay for the services of a third party auditor to identify the owners of Works reproduced and/or distributed by Rhapsody despite Rhapsody's failure to first obtain a mechanical license prior to reproducing and/or distributing the Works, and further requiring Rhapsody to remove all such Works from its services until it obtains proper licenses for them;
- 6. Award compensatory damages to Plaintiffs and the Class in an amount to be ascertained at trial;
- 7. Award statutory damages to Plaintiffs and the Class according to proof, including but not limited to all penalties authorized by the Copyright Act (17 U.S.C. §§ 504(c)(1), 504(c)(2));
 - 8. Award reasonable attorneys' fees and costs (17 U.S.C. § 505);
- 9. Award Plaintiffs and the Class pre- and post-judgment interest to the extent allowable; and
- 10. Award such other and further relief that the Court may deem just and proper.

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DEMAND FOR JURY TRIAL Plaintiffs and the Class hereby demand a trial by jury, pursuant to L.R. 3-6. MICHELMAN & ROBINSON LLP Dated: March 7, 2016 By Sanford L. Michelman Mona Z. Hanna David C. Lee Ilse C. Scott Melanie Natasha Howard Attorneys for Plaintiffs and Proposed

EXHIBIT A

Enapsody App for Rhapsody International, Inc.

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Music Apps & Devices Pricing

Join now Sign In
Search for an artist, albui Cancel

Home / Rhapsody End User Licence Agreement

Rhapsody End User License Agreement

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Rhapsody International Inc. Attn: Customer Service 1420 5th Avenue, Suite 1500 Seattle, WA 98101

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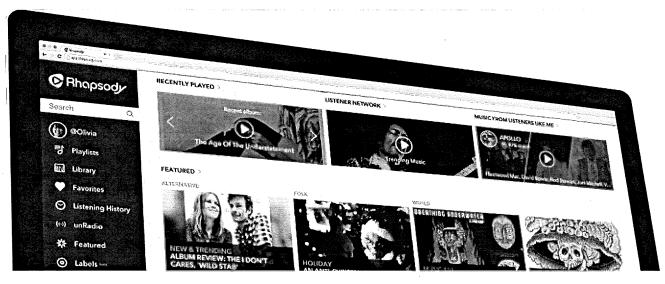


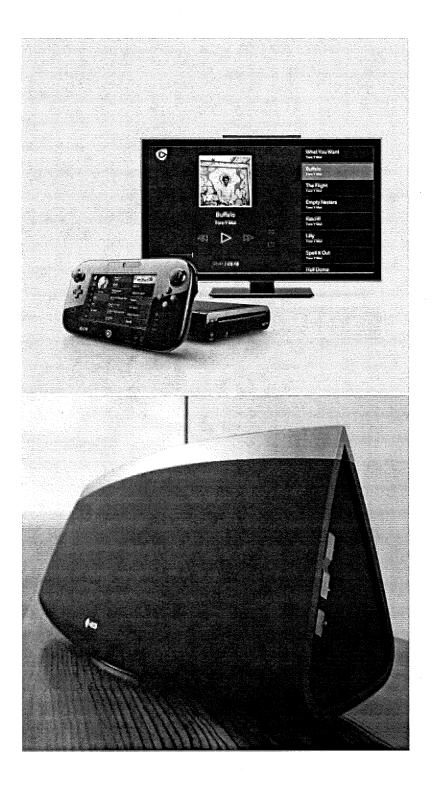
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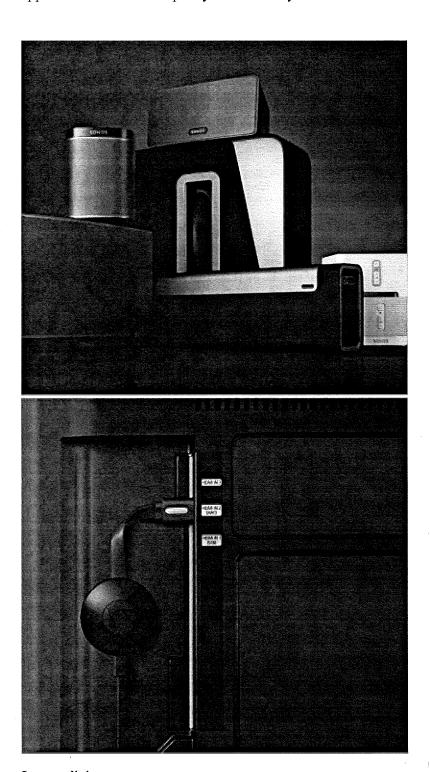
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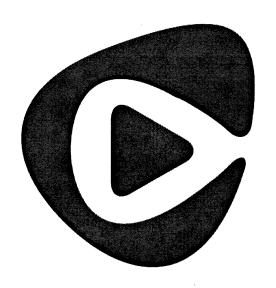
EXHIBIT C



BY RHAPSODY TEAM

(HTTP://NEWS.RHAPSODY.COM/AUTHOR/USWSTEAM/) / JULY 29, 2014

RHAPSODY INTERNATIONAL REACHES TWO MILLION SUBSCRIBERS FOR ITS PREMIUM MUSIC SERVICES: RHAPSODY, NAPSTER & UNRADIO





oday, we announced that Rhapsody International has more than two million paying subscribers globally for its premium music services, including Napster, Rhapsody and its recently launched Internet radio service, Rhapsody unRadio. This is a significant milestone for Rhapsody International and the music subscription model it has championed since 2001.

Rhapsody International also announced it will extend Napster's presence in Europe and in Latin America through expanded partnerships with two of the world's largest mobile telecommunications companies, SFR and Telefonica, to make Napster-branded music services available to those companies' mobile customers.

Last month, Rhapsody launched a breakthrough new Internet radio service, Rhapsody unRadio, in partnership with United States mobile operator T-Mobile. With unRadio, listeners can skip an unlimited number of songs, listen without annoying and intrusive advertisements, and when they hear a song they love, they can mark it as a favorite and automatically save it for later listening – even when they're offline.

Now, Rhapsody's Napster division and SFR, France's second largest mobile operator, are bringing this radio service to Europe for the first time. SFR and Napster are making this service available to users in France under the Napster brand, as Napster Decouverte (Napster Discovery).

Napster Decouverte, which is available now for €3.95 (3.95 Euros) per month, will be marketed alongside the Napster Premier service that SFR and Rhapsody launched last fall, giving French music fans two great ways to discover and enjoy music through Napster.

In Latin America, Napster and Telefonica have launched and are actively promoting the Napster Premier service in several new countries, including Argentina, Chile and Uruguay. These commercial launches are the result of a strategic agreement Rhapsody and Telefonica announced last fall, through which select Telefonica operating businesses in Europe and Latin America will deliver the Napster Premier music service to mobile and fixed line customers.

"Today is a day to thank the Rhapsody and Napster members around the world whose passion and insane love of music motivate us every day," said Paul Springer, senior vice president, for the Americas and chief product officer of Rhapsody International. "Our recently launched radio service underscores our commitment to giving mobile music fans even more ways to discover and download great music. We're excited to build on our U.S. momentum by launching this service in Europe, in partnership with SFR."

Rhapsody and Napster users are highly engaged with the service and its global catalog of more than 32 million tracks, with more than 80% of listening happening on mobile. Over the past three months, the songs, albums and artists most popular with Rhapsody and Napster members included:

Most popular songs:

- Global "Happy" by Pharrell Williams
- United States "Fancy" by Iggy Azalea featuring Charli XCX
- Latin America "Happy" by Pharrell Williams
- Europe "Rather Be" by Clean Bandit feat. Jess Glyne

Most popular albums:

- Global "G I R L" by Pharrell Williams
- United States "Nothing was the Same" by Drake
- Latin America "Live in London At the Royal Albert Hall" by Julio Iglesias
- Europe "Frozen" by Various Artists

Most popular artists:

- Global Michael Jackson
- United States Eminem
- Latin America Jorge & Mateus
- Europe Coldplay

Check back soon to get the latest updates on Rhapsody and Napster.

EXHIBIT D



BY RHAPSODY TEAM

(HTTP://NEWS.RHAPSODY.COM/AUTHOR/USWSTEAM/) / JULY 22, 2015

3M REASONS TO CELEBRATE



Go 0 to 3 Million Real Quick"

Today, we're celebrating more than three million music lovers listening on Rhapsody and Napster across the world. What a difference a year makes. The past 12 months have been the fastest growth period in our 13-year history. Last summer,

we celebrated hitting two million subscribers, and now, in under a year, we've increased our subscriber base by 50 percent.

This is not without some extreme change in our industry. The entrance of new competitors makes us even more confident that we were onto something when we built the first streaming music service back in 2001.

While we're proud of what we started, we're not stopping. Our growth continues to be fueled by mobile listening and expansion in emerging markets. Some of the things we're most proud of:

- Mobile is (still) king: Mobile users are up 60 percent from this time last year.
- Piracy markets are evolving: We've had tremendous success in countries where the level of piracy has traditionally been high. We've added 100,000 new customers in Italy, which has been a hotbed for piracy. And Colombia and Brazil are our fastest growing markets, where poor internet connectivity is a key factor behind elevated music piracy rates.
- The Twittersphere is hungry for music: In March, we became the first music service to bring fully-licensed music to Twitter with Audio Cards. Artists love Rhapsody Audio Cards as a new way to bring music to their fans. Wiz Khalifa, Mariah Carey, and Fifth Harmony have shared audio cards, and even Wale used a Rhapsody Audio Card to premiere a new song to the world.
- Our members are data smart: As we've watched our members increasingly go mobile, we know that there's a potential impact on your data usage. To make sure you can stay data smart, we made the offline button more

- visible and you've noticed. Offline listening surged by almost 40 percent over the last six months.
- Music Inbox: This summer, we introduced a weekly music concierge to match your listening history and favorite artists with new music each week. To date we have delivered over one million personalized music recommendations directly to Rhapsody subscribers.

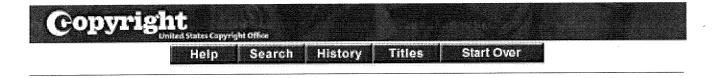
One of the things that we're most proud of at Rhapsody and Napster is we're building a service that's personalized for you not one that tells you what you should like. In addition to our new Music Inbox feature that rolled out this summer, we continue to bring the most complete catalog of music to fans in every country where we offer our service. Listeners in France listen to significantly more music from local artists than global superstars, so we make sure that the catalog for Napster in France is as deep as our members need.

That's led us to see some interesting trends across how our members listen and the differences in our global base of three million music lovers:

- Rap and Hip-Hop remain top genres in the US, while pop is king in Germany, UK and Brazil.
- The top three artists in the US are Drake, Eminem, and Nicki Minaj, while David Guetta is among the most popular artists in Germany and Brazil.
- Global members are streaming more Rap and Hip-Hop than any other genre; Electronica and Dance are close behind with the second-fastest growth.
- Although you listen differently based on where you live,
 Drake is the most popular artist, uniting fans globally.

While we're taking a moment to celebrate and say thanks to our amazing members - know that we're not done. Our teams across the world - from Seattle to Frankfurt to Sao Paolo - are hard at work on some exciting updates to the Rhapsody and Napster experience that we can't wait to show you. Just know that we'll continue to bring you the most personalized music experience.

EXHIBIT E



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Description: Electronic file (eService)

Copyright Claimant: David Charles Lowery. Address: 5911 w broad st, richmond, VA, 23230, United

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Date of Creation: 2014

Authorship on Application: David Charles Lowery; Domicile: United States; Citizenship: United States.

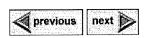
Authorship: music, lyrics.

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velenavego@gmail.com

Copyright Note: C.O. correspondence.

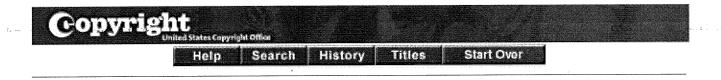
Names: Lowery, David Charles



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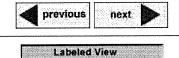
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Copyright Catalog (1978 to present)

Search Request: Left Anchored Title = get on down the road

Search Results: Displaying 3 of 18 entries



Get On Down The Road.

Type of Work: Music

Registration Number / Date: PAu003745342 / 2014-10-17

Application Title: Get On Down The Road.

Title: Get On Down The Road.

Description: Electronic file (eService)

Copyright Claimant: David C Lowery. Address: 5911 W. Broad St, Richmond, VA, 23230, United States.

Date of Creation: 2013

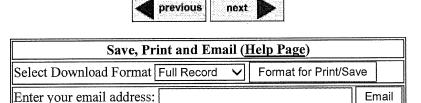
Authorship on Application: David Charles Lowery, 1960-; Domicile: United States; Citizenship: United States.

Authorship: music, lyrics.

Rights and Permissions: Velena M Vego, PO Box 655, Athens, GA, 30603, United States, (706) 549-2740,

velenavego@gmail.com

Names: Lowery, David Charles, 1960-



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Copyright Catalog (1978 to present)

Search Request: Left Anchored Title = king of bakersfield

Search Results: Displaying 1 of 1 entries



Labeled View

King Of Bakersfield.

Type of Work: Music

Registration Number / Date: PAu003745341 / 2014-10-17

Application Title: King Of Bakersfield.

Title: King Of Bakersfield.

Description: Electronic file (eService)

Copyright Claimant: David C Lowery. Address: 5911 W. Broad St, Richmond, VA, 23230, United States.

Date of Creation: 2013

Authorship on Application: David Charles Lowery, 1960-; Domicile: United States; Citizenship: United States.

Authorship: music, lyrics.

Rights and Permissions: Velena M Vego, PO Box 655, Athens, GA, 30603, United States, (706) 549-2740,

velenavego@gmail.com

Names: Lowery, David Charles, 1960-



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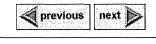
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Copyright Catalog (1978 to present)

Search Request: Left Anchored Title = tonight i cross the border

Search Results: Displaying 1 of 1 entries



Labeled View

Tonight I Cross The Border.

Type of Work: Music

Registration Number / Date: PAu003745338 / 2014-10-17

Application Title: Tonight I Cross The Border.

Title: Tonight I Cross The Border.

Description: Electronic file (eService)

Copyright Claimant: David C Lowery. Address: 5911 W. Broad St, Richmond, VA, 23230, United States.

Date of Creation: 2014

Authorship on Application: David Charles Lowery, 1960-; Domicile: United States; Citizenship: United States.

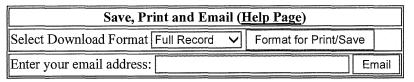
Authorship: music, lyrics.

Rights and Permissions: Velena M Vego, PO Box 655, Athens, GA, 30603, United States, (706) 549-2740,

velenavego@gmail.com

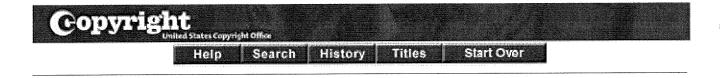
Names: Lowery, David Charles, 1960-





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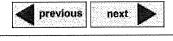
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Copyright Catalog (1978 to present)

Search Request: Left Anchored Title = sugartown

Search Results: Displaying 5 of 39 entries



Labeled View

El Camino Real.

Type of Work: Music

Registration Number / Date: PA0001919183 / 2014-07-06

Application Title: El Camino Real.

Title: El Camino Real.

Description: Compact disc.

Copyright Claimant: Camper Van Beethoven, Transfer: By written agreement. Address: 5911 W. Broad

Street, Richmond, VA, 23230.

Date of Creation: 2014

Date of Publication: 2014-06-03 Nation of First Publication: United States

Authorship on Application: David C Lowery; Citizenship: United States. Authorship: music, lyrics.

Victor H Krummenacher; Citizenship: United States. Authorship: music, lyrics.

Greg Alan Lisher; Citizenship: United States. Authorship: music, lyrics. Jonathan Ehren Segel; Citizenship: United States. Authorship: music, lyrics.

Rights and Permissions: Velena Vego, velenavego@gmail.com

Copyright Note: C.O. correspondence. Contents: The Ultimate Solution.

It Was Like That When We Got Here.

Classy Dames and Able Gents.

Camp Pendleton.

Dockweiler Beach.

Sugartown.

I Live In LA.

Out Like A Lion.

Goldbase.

Darken Your Door.

Grasshopper.

Names: Lowery, David C

Krummenacher, Victor H

Lisher, Greg Alan

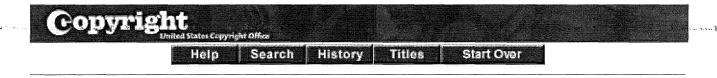
Segel, Jonathan Ehren
Camper Van Beethoven

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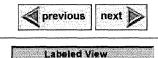
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Copyright Catalog (1978 to present)

Search Request: Left Anchored Title = you got yourself into this

Search Results: Displaying 1 of 1 entries



You Got Yourself Into This.

Type of Work: Music

Registration Number / Date: PAu003745326 / 2014-10-16

Application Title: You Got Yourself Into This.

Title: You Got Yourself Into This.

Description: Electronic file (eService)

Copyright Claimant: David C Lowery. Address: 5911 W. Broad St, Richmond, VA, 23230, United States.

Date of Creation: 2014

Authorship on Application: David Charles Lowery, 1960-; Domicile: United States; Citizenship: United States.

Authorship: music, lyrics.

John Arthur Hickman, 1956-; Domicile: United States; Citizenship: United States.

Authorship: music.

David Allen Faragher; Domicile: United States; Citizenship: United States.

Authorship: music.

Michael Urbano; Domicile: United States; Citizenship: United States. Authorship:

music.

Rights and Permissions: Velena M Vego, PO Box 655, Athens, GA, 30603, United States, (706) 549-2740,

velenavego@gmail.com

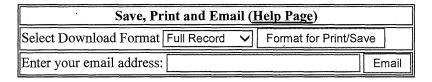
Names: Lowery, David Charles, 1960-

Hickman, John Arthur, 1956-

Faragher, David Allen

Urbano, Michael





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EXHIBIT F



Copyright United States Copyright Office

Compulsory License for Making and Distributing Phonorecords

Section 115 of the Copyright Act provides a compulsory license to make and distribute phonorecords once a phonorecord of a work has been distributed to the public in the United States under authority of the copyright owner, subject to certain terms and conditions of use. Such a license includes the right of the compulsory licensee to make and distribute, or to authorize the making and distribution of, a phonorecord of a nondramatic musical work by means of a digital transmission, which constitutes a digital phonorecord delivery. The Copyright Office's regulations set out in detail the procedures that must be followed to operate under a compulsory license. See sections 201.18 and 210 of title 37 of the Code of Federal Regulations.

Frequently Asked Questions

The Licensing Division often receives questions about the following points regarding the section 115 compulsory license.

What Is a Phonorecord?

The statute defines phonorecords as "material objects in which sounds, other than those accompanying a motion picture or other audiovisual work, are fixed." (See section 101 of the copyright law.) Since the compulsory license applies only to the making and distributing of phonorecords, and soundtracks are not phonorecords, the compulsory license is not available to those who want to record a soundtrack.

What Is a Digital Phonorecord Delivery?

The term *digital phonorecord delivery*, or DPD, is defined, in part, as each individual delivery of a phonorecord by digital transmission of a sound recording that results in a specifically identifiable reproduction by or for any transmission recipient of a phonorecord of that sound recording. A digital phonorecord delivery includes all phonorecords that are made for the purpose of making the digital phonorecord delivery. (See section 210 of title 37 of the *Code of Federal Regulations*.)

Must One Use a Compulsory License?

No. Anyone wishing to make and distribute phonorecords of a nondramatic musical work can negotiate directly with the copyright owner or his or her agent. But if the copyright owner is unwilling to negotiate, or if the copyright Compulsory License for Making and Distributing Phonorecords · 2

owner cannot be contacted, the person intending to record the work or make a DPD can use the compulsory licensing provisions of the copyright law.

When Can One Obtain a Compulsory License?

A compulsory license is available to anyone as soon as "phonorecords of a nondramatic musical work have been distributed to the public in the *United States and its territories* under the authority of the copyright owner."

NOTE: For the purpose of computing royalties, a phonorecord will generally be considered "voluntarily distributed" if the compulsory licensee has voluntarily and permanently parted with possession of the phonorecord. A digital phonorecord delivery will be treated as having been voluntarily distributed and relinquished from possession, and a compulsory licensee will be treated as having permanently parted with possession of a digital phonorecord delivery, on the date the phonorecord is digitally transmitted.

Does a Compulsory License Also Cover Making and Reproducing a Sound Recording?

No. Section 115 does not cover sound recordings. Rather, it covers the reproduction and distribution of musical compositions. It is important to note that there are two separate components of a musical work: the musical composition and the sound recording. A musical composition consists of music, including any accompanying words. The author of a musical composition is generally the composer and the lyricist, if there are lyrics. A musical composition can be in the form of a notated copy (for example, sheet music); a phonorecord (for example, cassette tape, LP, or CD); or a DPD. A sound recording, on the other hand, results from the fixation of a series of musical, spoken, or other sounds. The author of a sound recording is the performer(s) whose performance is fixed, the record producer who processes the sounds and fixes them in the final recording, or both. Copyright in a sound recording is not the same as, or a substitute for, copyright in the underlying musical composition. A separate license must be obtained from the copyright owner of the sound recording before a musical work can be used.

Under What Conditions Can One Obtain a Compulsory License?

A compulsory license can be obtained only if the primary purpose in making the phonorecords is to *distribute them to the public for private use*. It is not available for phonorecords intended for use in background music systems, jukeboxes, broadcasting, or any other public use.

Can One Make a New Arrangement of the Copyrighted Musical Work for the Recording?

Yes. The compulsory license includes the privilege of making a musical arrangement of the work to the "extent necessary to conform it to the style or manner of interpretation of the performance involved." However, section 115 also provides that the arrangement "shall not change the basic melody or fundamental character of the work, and shall not be subject to protection as a derivative work ... except with the express consent of the copyright owner."

Steps to Obtain a Compulsory License

The first step is to identify the copyright owner of the non-dramatic musical work. This can be done by either personally searching the records of the Copyright Office or asking the Copyright Office to conduct a search. For details about searching Copyright Office files, see Circular 22, How to Investigate the Copyright Status of a Work, and Circular 75, The Licensing Division of the Copyright Office. These circulars are available on the Copyright Office website at www.copyright.gov.

The second step in obtaining a compulsory license depends on the findings of the search for a copyright owner.

If the Name and Address of the Copyright Owner Are Known

- Before or within 30 days of making, and before distributing, any phonorecords of the work, serve a Notice of Intention to Obtain a Compulsory License on the copyright owner or authorized agent of the owner. There is no need to file a copy of the notice in the Copyright Office.
 - **Note:** A notice of intention can designate any number of nondramatic musical works, provided that the copyright owner of each designated work is the same or, in the case of any work having more than one copyright owner, any one of the copyright owners is the same and provided that certain other information required in the notice does not vary. (See section 201.18 of title 37 of the *Code of Federal Regulations* for more information and regulations.)
- 2 Make royalty payments, accompanied by a monthly statement of account, to the copyright owner or authorized agent of the owner on or before the 20th day of each month for every phonorecord made and distributed in accordance with the license.

Compulsory License for Making and Distributing Phonorecords · 3

3 File with the copyright owner or authorized agent of the owner a detailed annual statement of account, certified by a certified public accountant.

If the Owner Is No Longer at the Address or Refuses to Accept Delivery

If the Notice of Intention to Obtain a Compulsory License is sent by mail or reputable courier service to the last address for the copyright owner shown in the records of the Copyright Office, or to an updated address otherwise identified, and the notice is returned to the sender because the copyright owner is no longer located at the address or has refused to accept delivery, file the original notice as sent in the Licensing Division of the Copyright Office. Include a brief statement specifying that the notice was sent to the last address identified for the copyright owner but was returned; appropriate evidence that it was mailed to that address may be submitted. No filing fee is required for notices filed under these circumstances. (See section 201.18 of title 37 of the Code of Federal Regulations for more information and regulations.)

If the Name and Address of the Copyright Owner Are Not Known

filing.

- 1 File a Notice of Intention to Obtain a Compulsory License in the Licensing Division of the Copyright Office (see the address at the end of this section).
- 2 Submit the statutory filing fee for each title listed in the notice in a single payment. (See SL 4L, Copyright Office Licensing Division Service Fees, available on the Copyright Office website.) The Licensing Division will acknowledge receipt of the filing. However, if certification of a document is required, see Circular 6, Obtaining Access to and Copies of Copyright Office Records and Deposits, for information and associated fees.
- 3 Make checks payable to *Register of Copyrights* or authorize deduction from a deposit account for the filing fee. (See Circular 5, *How to Open and Maintain a Copyright Office Deposit Account.*)

IMPORTANT: The name and address of the copyright owner may be known or appear in the records of the Copyright Office at a later time. Since royalty payments must be made after the copyright owner is identified, the licensee should periodically search these records to ascertain if the copyright owner has been identified. If and after the copyright owner is identified, the licensee should make royalty payments for phonorecords made and distributed directly to the copyright owner or

authorized agent of the owner. Do not send royalty payments to the Copyright Office.

The Copyright Office does not provide forms for the Notice of Intention to Obtain a Compulsory License, the monthly statement of account, or the annual statement of account. For detailed instructions about the content of the notice of intention and statements of accounts, see sections 201.18 and 201.19 of title 37 of the *Code of Federal Regulations* or contact the Licensing Division of the Copyright Office:

Copyright Royalty Board Attn: Licensing Division P.O. Box 70977 Washington, DC 20024-0977

TEL: (202) 707-8150 FAX: (202) 707-0905 EMAIL: licensing@loc.gov

WEB: www.copyright.gov/licensing

Licensing Division staff members are available to answer questions between 8:30 AM and 5:00 PM, eastern time, Monday through Friday, except federal holidays. The Licensing Division is in the James Madison Memorial Building of the Library of Congress, located on Capitol Hill between First and Second Streets, SE, Washington, D.C.

What Are the Current Royalty Rates for Using the Compulsory License?

For current copyright royalty rates under the compulsory license for making and distributing phonorecords, see *Mechanical Copyright Royalty Rates* at www.copyright.gov/licensing/m200a.pdf or contact the Licensing Division of the Copyright Office.

Rate-Setting Proceedings

The Copyright Royalty Board, created under the Copyright Royalty and Distribution Reform Act of 2004, sets the rates and terms for use of the compulsory licenses in accordance with copyright law. For information about rate setting, write to the Copyright Royalty Board at P.O. Box 70977, Washington, DC 20024-0977; call (202) 707-7658; or visit www.loc.gov/crb.

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Compulsory License for Making and Distributing Phonorecords \cdot 4